



## Customer Complaint Investigation

Customer Name: \_\_\_\_\_ Date: \_\_\_\_\_

Account Number: \_\_\_\_\_ Meter Number: \_\_\_\_\_

Service Address: \_\_\_\_\_ Ert No.: \_\_\_\_\_

**Issue with Customer:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Repair Needed:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date Investigation Completed: \_\_\_\_\_

Meter Management Signature: \_\_\_\_\_

If new meter installed: \_\_\_\_\_

New Meter Number \_\_\_\_\_

Date New Bill Sent to Customer: \_\_\_\_\_